



# Telrad CLOUD Services

## Telrad Vision TeleCLOUD Hosted Plans

Telrad offers 04 different Cloud Phone System Plans: BDR Plan, BASIC:Bronze, PLUS:Gold and PREMIUM:Platinum. We will find the plan that best fits your needs; whether you want all the bells & whistles or just the basics...

	<b>BDR Redun</b>	<b>BASIC: Bronze</b>	<b>PLUS: Gold</b>	<b>Premium Platinum</b>
<b>Monthly Cost Per User:</b>	\$5.95-\$19.95	\$39.95	\$59.95	\$75.00
<b>Includes Phones:</b>			√ (42)	√ (48)
<b>User Features:</b>				
Caller ID (Inbound & Outbound)	√	√	√	√
Voicemail		√	√	√
Call Forwarding		√	√	√
Conference Calling (3 Parties)		√	√	√
<b>Enhanced User Features:</b>				
Call Record			√	√
Unified Messaging		√	√	√
<b>Company Features:</b>				
Auto Attendant (IVR)		√	√	√
System Wide Call Record			√	√
<b>Support:</b>				
Remote Service	√	√	√	√
Onsite Service		√	√	√
M, A, C Labour – Remote		√	√	√
M, A, C Labour – On-site			√	√
System Design Support		√	√	√
Emergency After Hours Support – Remote	√	√	√	√
Emergency After Hours Support – Onsite			√	√
Unlimited On-Site Support		√	√	√
Hardware Diagnosis		√	√	√
Hardware Replacement			√	√
CRM Integration (Custom)				√
SureCall Feature (Cellular)	√	√	√	√
Priority Service		√	√	√
<b>Management:</b>				
Software Management		√	√	√
Automatic Phone Optimization & Management		√	√	√
Backup Disaster Recovery Solution	√			√
<b>Updates/Upgrades/Security:</b>				
Protective Hacking Prevention		√	√	√
Antivirus Software Management, Licensing, Monitoring & Upgrade		√	√	√
Software Patch Management		√	√	√
<b>Maintenance:</b>				
System Design & Function Review		√	√	√
VPN Client Management		√	√	√
Unlimited Lab Time		√	√	√
System Backups		√	√	√
<b>Strategic Planning:</b>				
Executive Report			√	√
Quarterly Business Review			√	√
Vendor Liaison			√	√

### Telrad's Personal Service:

- No Contracts
- Unlimited Training
- No Capital Purchase
- 30 Day Money Back Guarantee
- Competitive Guarantee

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